

For more information call  
**0161 776 4000**



**internet on the park**

Internet on the park (**ioto**) is provided as a joint venture between Synergy Technology and Carrington Business Park. It is designed with the sole intention of bringing your company a "class leading" dedicated internet service, with guaranteed bandwidth of either 5 meg or 10 meg links to facilitate your growing business.

The Internet is becoming critical to any successful business and the ability to communicate quickly and efficiently via the internet is essential. **ioto** is the very solution to help keep your business on the net. This unique service is offered in the confines of Carrington Business Park and is exclusively available to businesses on site.

## What's the plan?



### **FULL 5Mbps connection**

**5Mbps speed for both download and upload.**

**Unlimited usage for both download and upload.**

**Onsite help desk 8.00am - 5.30pm (Monday to Friday excluding public holidays. VOIP services are restricted on this service).**

**Out of hours help desk on request.**

**No BT line required.**

**£45** + vat per month - includes a CISCO Managed Router



### **FULL 10Mbps connection**

**10Mbps speed for both download and upload.**

**Unlimited usage for both download and upload.**

**Onsite help desk 8.00am - 5.30pm (Monday to Friday excluding public holidays. VOIP services are restricted on this service).**

**Out of hours help desk on request.**

**No BT line required.**

**£72** + vat per month - includes a CISCO Managed Router

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BUSINESS PARK

**SYNERGY TECHNOLOGY**  
for complete BUSINESS SOLUTIONS



internet on the park

# The Small Print

## Installation

The service is available on request from Carrington Business Park on 0161 776 4000. Speak to one of the team to discuss the few short steps to getting your business on high speed internet. Installation lead time will be no more than 20 business days. It should be noted that no BT account or services are required for these connections. Unlike BT based services these are connections which allow for maximum speed with both upload and download.

## Bandwidth Usage

The **iotp** infrastructure has bandwidth capabilities which are second to none up and down. Unlike BT and other internet providers where you share your connection with either 20 or 50 other businesses, this connection is dedicated to your business.

## Cisco Managed Router

Utilising industry leading equipment, we provide a Cisco managed router for your internet connection with 4 x 1 Gbps ports with basic firewall to help protect your business. The Cisco units are fully managed by Synergy Technology's technical support staff and remain the property of Synergy Technology.

## Billing

Our service is payable monthly in advance by Direct Debit.

## Terms of Contract

In order to make our service speak for itself we provide our service on a month to month contract basis, thus maintaining the "easy in, easy out" principle of Carrington Business Park. Please note that one calendar month's notice is required to terminate the agreement.

## Support Provision

The support for this service is provided by Synergy Technology, as the company responsible for the design and implementation of the original **iotp** service and provision. Synergy Technology are located in the Central Building, they can be contacted on 0161 776 6380 for any technical advice. A majority of technical support issues are addressed remotely with 9 out of 10 calls being resolved in this manner.

Business hours are 8.00am until 5.30pm Monday to Friday excluding bank holidays and public holidays.

## Service Restrictions

VOIP services are restricted on this service. Alternative services are available should this service be required.

The service is not intended to provide web hosting services or video streaming and we monitor usage for abuse of this nature.